

**Job Title:** Operations Supervisor

**Location:** Detroit, MI.

**Salary:** \$34,000 - 40,000 Annually DOE • Employer Paid Health Insurance

**Bradford Airport Logistics (BAL)** is the benchmark leader in Secure Airport Terminal Logistics with a multitude of achievements which have revolutionized the traditional airport logistics model. We offer a tremendous career opportunity in a high growth environment that brings together technology and services within the exciting aviation industry.

**Bradford Airport Logistics** is seeking an Operations Supervisor (OS) to provide team member supervision, decision making and excellent customer service at our Tampa, FL (TPA) location. The successful candidate will manage operations at our receiving and redistribution dock as well as manage supplier and customer relationships. A strong work ethic, initiative and drive to build and maintain a world class team are a must. For qualified candidates, we offer significant opportunities for career growth that may include promotion and relocation opportunities.

[Click here to find out what makes us #1!](#)

**Required Duties Include:**

- Train and ensure employees comply with all procedures and regulations for BAL, the airport, TSA, customers, and other stakeholders
- Ensure the operations team is professional, motivated, and customer focused in accordance with BAL's Core Values and Mission, Vision and Purpose Statements.
- Provide hands-on leadership in an active, physically demanding environment
- Interact with suppliers, vendors and other airport stakeholders to maximize operational performance and efficiency
- Ensure process and quality control standards
- Direct the resolution of operational and maintenance issues to prevent operational delays and minimize expenses
- Open and/or close the operation daily
- Ensure execution of daily distribution center objectives
- Create and maintain accurate schedules
- Administer the Company's policies and procedures consistently and fairly
- Provide suggestions to improve the performance, safety and efficiency of the operation
- Ensure all established delivery commitments, labor targets, and quality assurance standard are met
- Perform administrative activities to effectively manage operations
- All other duties as assigned

## **Qualifications Required:**

- A minimum of 2 years of experience in employee and team management either in a management position or as a team leader.
- High integrity and trustworthiness.
- Associates degree, or directly related experience may be considered to offset the two years of education.
- Logistics/airline/airport/warehouse or related industry experience preferred.
- Strong work ethic.
- Excellent written and oral presentation skills.
- Accurate and detail oriented.
- Experience executing action plans to hit short and long term targets.
- Demonstrated team building skills to include employee development, coaching and performance improvement.
- Word processing, e-mail, database and Internet software.
- Ability to supervise employee teams in a fast-paced, hands-on environment.
- Ability to occasionally and repetitively lift up to 75 pounds.
- Ability to pass a TSA mandated security background check for airport badging.
- Ability to maintain a valid driver's license.
- Ability to relocate for career opportunities if desired.

## **Benefits:**

Bradford Airport Logistics has an excellent, competitive annual compensation plan available.

The benefit package includes:

- Employer paid health insurance
- Paid holidays
- 401K Company match
- Annual bonus
- Professional Development Program
- Opportunities for Career Advancement

If you are looking to grow with an innovative, core values based company please contact us for this career opportunity.